

## VITAE

September, 2005

### ALANA NORTHROP

Department of Political Science  
California State University, Fullerton  
Fullerton, California 92834  
(714) 278-3728 or 278-3521 FAX (562) 987-3776

### EDUCATION

1975 Ph.D., University of Chicago, Political Science  
1974 M.A., University of Chicago, Political Science  
1971 B.A., Smith College, Magna Cum Laude with honors in Government; minors in History and Mathematics

### ACADEMIC POSITIONS HELD

1985- Professor of Political Science, CSU, Fullerton (tenured)  
1984-85 Lecturer in Political Science (Full Professor level) CSU, Fullerton  
1979-84 Lecturer in Political Science (Associate Professor level) CSU, Fullerton  
1977-79 Lecturer in Political Science (Assistant Professor level) CSU, Fullerton  
1977-84 Visiting Research Political Scientist, Public Policy Research Organization, University of California, Irvine  
1975-77 Assistant Research Political Scientist, Public Policy Research Organization, and Lecturer, Graduate School of Administration, University of California, Irvine

### Books

1981 The Management of Information Systems: Implementation Policy for Computing in American Local Government. (New York: Columbia University Press)  
This book presents the first systematic, empirical analysis of the actual organizational impacts from computing in local governments. (co-authors: Kenneth L. Kraemer and William H. Dutton).  
  
Reviewed by Jon Turner in Knowledge, 4(3):445-447, 1982; by Eric J. Novotny in Journal of Communications, 32(2), Spring:215-17, 1982; by David Weimer, in American Political Science Review, 76: 143-4, 1982; by Richard D. Bingham in Urban Affairs Quarterly, 20(2): 265-272, 1984; reviewed by Brad Schultz in Computer World, January; 29, February 12, March 5, and April 9, 1979.

## Professional Refereed Journal Articles

- 2002 "Lessons for Managing Information Technology in the Public Sector." Social Science Computer Review, Vol. 20 No. 2 (Summer 2002): 94-205.
- 2000 "Informal IT Survey Finds Wisdom in the Workplace." PA Times, 23:5 (2000): 6.
- 1997 "Public Administration: Computing Education in PA Journals on Textbooks." Social Science Computer Review, 15:1 (Spring, 1997): 40-47
- 1995 "Police Use of Computers." Journal of Criminal Justice, 23:3 (1995): 259-275.  
(Second authors: Kenneth L. Kraemer, Debra Dunkle, John L. King)
- 1994 "Management and Policy for Greater Computing Benefits: The Versatility of Training." Social Science Computer Review, 12:3 (Fall, 1994): 383-404.  
(Second authors: Kenneth L. Kraemer, Debra Dunkle, John L. King)
- 1994 "Computers, Police, and the Fight Against Crime: An Ecology of Technology, Training and Use." Informatization and the Public Sector, 3 (No): 21-45. (co-authors: Kenneth L. Kraemer and John L. King).
- 1990 "Payoffs from Computerization: Lessons Over Time," Public Administration Review, 50 (September/October): 505-514. (lead article) (second authors: Kenneth Kraemer, Debra Dunkle, John L. King)
- 1989 "Curriculum Recommendations for Public Management Education in Computing: An Update:" Public Administration Review, 49 (September/October): 947-453. (Co-author: Kenneth L. Kraemer)
- 1986 "Curriculum Recommendations for Public Management Education in Computing:" Public Administration Review, 46 (November, 1986): 595-602. (Co-authored)
- 1986 "Change in the Performance of the Federal Bureaucracy during the Carter-Reagan Transition:" Public Administration Quarterly, 9 (Winter, 1986): 449-469. (Second author: James Perry)
- 1986 "Curriculum Recommendations for Public Management Education in Computing: The Final Report of the NASPAA Ad Hoc Committee on Computers in Public Management Education." Social Science Microcomputer Review, 4:1 (Spring, 1986): p.1-37.
- 1985 "A Task Environment Approach to Organizational Assessment:" Public Administration Review, 45 (March/April, 1985): 275-281. (Lead article) (Second author: James Perry)

- 1984 "Computers in Public Management Education: A Curricula Proposal for the Next Ten Years:" Public Administration Quarterly, 8 (Fall, 1984): 343-368. (Co-author: Kenneth L. Kraemer)
- 1982 "Research Methods for Multiple Audiences: Contributions of Political Science and Public Administration to Qualitative Research Methods:" New Directions for Institutional Research, 34 June, 1982): 43-54. (Second author: Kenneth L. Kraemer)
- 1982 "Management of Computer Applications in Local Government:" Public Administration Review, 3 (May/June, 1982): 234-243. (Second authors: William H. Dutton and Kenneth L. Kraemer)
- 1980 "Management control, the automated budget and information handling:" Information Privacy, 2 (January, 1980): 7-16. (co-authors: William H. Dutton and Kenneth L. Kraemer).
- 1978 "Municipal Reform and Group Influence:" American Journal of Political Science, 22 (August, 1978): 691-711. (co-author: William H. Dutton)
- 1978 "Municipal Reform and the Changing Pattern of Urban Party Politics:" American Politics Quarterly, 6 (October, 1978): 429-452. (co-author: William H. Dutton)

#### Book Chapters

- Forthcoming "Evaluating City Websites Using a Focus Group" in Managing the Virtual State (edited by G. David Garson).
- 2005 "Taking Advantage of the Information Age: Which Countries Will Benefit" in Handbook of Public Information Systems, (Taylor & Francis: N.Y.) (edited by G. David Garson) p299-317 (co-authors: Shelly Arsneault and Kenneth L. Kraemer)
- 2005 "E-government: The URBIS Cities Revised" in Handbook of Public Information Systems (Taylor & Francis: N.Y.), (edited by G. David Garson), p545-557
- , p  
2003 "Information Technology and Public Administration: The View from the Profession" in Public Information Technology (Idea Group Publishing) p1-19 (edited by G. David Garson)
- 2000 "The Information Age: Which Countries Will Benefit" in Handbook of Public Information Systems (Marcel Dekker Inc.:NY). pp265-280. (edited by G. David Garson)
- 1999 "The Challenge of Teaching Information Technology in PA Graduate Programs" in Information Technology and Computer Applications in Public Administration (Idea Group Publishing: Hershey, PA) p7-22. (edited by G. David Garson)
- 1998 "Sampling and Data Collection": Handbook of Data Analysis and Quantitative Methods in Public Administration (Marcel Dekker Inc.:NY) p99-124. (edited by Miller and Whicker)

2005

(2001) "Ballot Measures: Initiative, Referendum, and Recall." Chapter in edited book California Government and Politics. Kendall/Hunt Publishing Co.: 33-40. Fifth Edition.  
(1998)  
(1989)  
(1984)

1989 "The Impact of Computers" in Managing Public Services: Integrating Politics and Administration Meeting Public Needs, edited by Robert Cleary and Nicholas Henry. (second authors: Kenneth L. Kraemer and John L. King.)

1989 "The President and the Bureaucracy: Enemies, Helpmates or Noncontenders" in The Presidency in Transition, edited by James Pfiffner (Center for the Study of the Presidency).

#### OTHER PROFESSIONAL PUBLICATIONS AND RESEARCH

1985 Final Report of NASPAA Ad Hoc Committee on Computer Education.

1983 Study Guide of Kenneth Prewitt and Sidney Verba's Introduction to American Government (Harper and Row). 200 pg.

1979 Management of Urban Information Systems. URBIS Final Report, Springfield, Va.: NTIS, (Co-authors: Kenneth L. Kraemer and William H. Dutton). Articles drawn from this work appeared in 5 issues of Computer World, beginning January 29, 1979. Computer World's circulation was 89,353 as of June 30, 1978.

#### BOOK REVIEWS

1995 Review of Deathright in Policy Currents, Newsletter of Public Policy Section APSA. (February)

1984 Review of The President and the Public in American Political Science Review, 78 (March, 1984): 224-225.

1982 Review of All the President's Kin in American Political Science Review, 76 (June, 1982): 414-415.

1981 Review of Political Subjectivity: Applications of Q Methodology in Political Science in Journal of Politics, 43 (August, 1981): 913-914.

1978 Review of Curing the Mischiefs of Faction and of Issue Voting and Party Realignment in Western Political Quarterly, XXI (September, 1978): 436-437.

## CONFERENCE PAPERS

- 2004 "E-Government: What's on US Cities' Web Pages," Paper presented at the Western Political Science Annual meeting (March 12, 2004).
- 2001 "Top Lessons for Managing Information Technology in the Public Sector," Paper presented at the Western Political Science Association's annual meeting (March 17, 2001).
- 2000 "Information Technology in the Workplace: Lessons as told to MPA students," Paper presented at Association for Computers and the Social Sciences Annual Online Meeting, Year 2000 (April 15 - May 15, 2000)
- 1997 "The Information Age: Which Countries Will Benefit", Paper presented at the Western Political Science Association's annual meeting (March 13, 1997). Second Author: Kenneth C. Kraemer)
- 1996 "Another Look at Computing Education: Public Administration Journals and Textbooks", Paper presented at the Western Political Science Association's annual meeting (March 14, 1996).
- 1995 "Police Use of Computers," Paper presented at the Western Political Science Association's annual meeting (March 17, 1995).
- 1990 "Computer Use: Police vs Other Government Employees," Paper presented at the American Political Science Association's annual meeting (August 3, 1990).
- 1990 "Needed Management Competencies in Information Systems," Paper presented at the American Society for Public Administration's annual meeting (April 9, 1990).
- 1989 "Payoffs from Computerization: Lessons Over Time," Paper presented at the Western Political Science Association's annual meeting (March 30, 1989).
- 1984 "Managerial Analysis: A Course Proposal for MPA Programs." Paper presented at the NASPAA Ad Hoc Committee on Computing Education Meeting at the International Association of Schools and Institutes of Administration Annual Conference (July 30-31, 1984).
- 1984 "The Critical Generation of Feminists: How Their Choice of Employers Affected the Feminist Movement of the 1960s." Paper presented at the National Women's Studies Conference (June 27, 1984).
- 1984 "The Interactibility of the Federal Bureaucracy: Carter's and Reagan's Administration Experiences." Paper presented at the Western Political Science Association's annual meeting (April 14, 1984).

- 1984 “Computers in Public Management Education: A Curricula Proposal for the next Ten Years,” Paper presented at the conference on "Campuses in Public Organizations: The Next 20 Years" at Syracuse University (March 29, 1984).
- 1984 “Computers in Public Management Education: A Curricula Proposal for the next Ten Years,” Paper presented at the American Society for Public Administration's annual meeting (April 10, 1984).
- 1983 “Client Evaluation of Federal Agencies and Employees.” Paper presented at the Western Social Science Association's annual meeting (April 29, 1983).
- 1979 “Management Control and the Automated Budget.” Paper presented at The Institute of Management Services XXIV International Meeting (June 19, 1979).
- 1978 “Municipal Reform and Group Influence,” Paper presented at the annual meeting of the Midwest Political Science Association annual meeting (April 23, 1978).
- 1978 “Municipal Reform and the Changing Pattern of Urban Party Politics.” Paper presented at the annual meeting of the Western Political Science Association (March 16, 1978).

#### RESEARCH GRANTS

- 1995 CSUF Collaborative Teaching Award for P.S. 100 evaluation.
- 1991 CSU Summer Stipend Program
- 1989 CSU Summer Stipend Program
- 1986-88 Investigator, “Evaluation of Information Technology in Local Government” (URBIS II), supported by a \$600,000 grant from the National Science Foundation.
- 1975-78 Co-Principal Investigator, “Evaluation of Information Technology in Local Government” (URBIS I), supported by a \$1.3 million grant from the National Science Foundation, Research Applied to National Needs Division.
- 1974-75 Dissertation “The Critical Generation of Feminists: A Longitudinal Analysis of College-Educated Men and Women,” supported by a grant from the Woodrow Wilson Foundation. (Committee: Kenneth Prewitt, Norman Nie, Jane Mansbridge)

## Other Grants

- 1986 U.S. Department of Education Minority Graduate Fellowship – for CSUF's MPA students (\$16,800)
- 1987 U.S. Department of Education Minority Graduate Fellowship – for CSUF's MPA students (\$19,350)

## HONORS AND AWARDS

- 2000 CSUF Recognition for Outstanding University Service
- 1999 CSUF Recognition of Teaching and Technology Innovations
- 1998 PSSI
- 1998 CSUF Recognition for Outstanding Creative and Scholarly Work
- 1997 CSUF Recognition for Teaching
- 1995 CSUF Collaborative Teaching Award
- 1990 CSUF Meritorious Performance and Promise Award
- 1989 American Society for Public Administration, Orange County Chapter, Academic Excellence Award
- 1986 CSUF Meritorious Performance and Promise Award
- 1985 CSUF Meritorious Performance and Promise Award
- 1985 John Brown Mason Professorship (award given to faculty member whose research has contributed most significantly to the political science discipline during the past three years)
- 1983-84 CSUF Exceptional Merit Service Award for Outstanding Teaching and Research
- 1974-75 Woodrow Wilson Doctoral Dissertation Fellowship
- 1972-74 State of Connecticut Graduate Scholarship
- 1971-72 Smith College Graduate Scholarship to Outstanding Senior
- 1971 Dawes prize for best undergraduate work in Government, Smith College
- 1969-71 First Group Scholar, Dean's List, Smith College
- 1970 Distinction, American Government Field Exam, Smith College

## TEACHING EXPERIENCE

<u>#Times Taught</u>	<u>American Government</u>
47	P.S. 100 Introduction to American Government (CSU, Fullerton)
2	P.S. 415 Political Behavior (CSU, Fullerton)
2	P.S. 511 Master's Seminar in American Politics--graduate course (CSU, Fullerton)
3	P.S. 415 Power and Participation in U.S. (CSU, Fullerton)
2	P.S. 409 The Electoral Connection (CSU, Fullerton)

1	<u>State and Local Government</u> P.S. 300 California Politics (CSU, Fullerton)
54	<u>Quantitative Methods</u> P.S. 407 Polls, Statistics and Political Interpretation (CSU, Fullerton)
53	P.S. 523 Administrative Research and Analysis--graduate course (CSU, Fullerton)
1	Survey Research Methods--graduate course (U.C. Irvine)

### STUDENT EVALUATIONS + CLASSES TAUGHT

Median Score\* to question, "Overall, how would you rate this instructor's performance?" (1) fail to (5) excellent (Classes range in size from 10 to 125)

For the past 27 years the highest "5" rating except one class, in 1997 where I received a "4.5," still well above Division standard of a "4."

Classes taught each semester	PS 100 PS 407 PS 523	American Government Polls, Statistics, Political Interpretation Administrative Research and Analysis
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### PROFESSIONAL ACTIVITIES

2005	Discussant of "Social Movements Shaping the Internet" at NSF, sponsored conference on Analysis of Computerization Movements at UCI (March 11, 2005).
2005	Chair of panel entitled "Public Administrators React to Budget Cuts, Indian Gaming, on Technology" at the Western Political Science Association Annual meeting (March 19, 2005).
2005 International	Program Committee of the 2005 Information Resources Management Assoc. (IRMA) Conference in San Diego.
2004	Chair of panel entitled "Leadership and Performance in Bureaucratic Agencies" at the Western Political Science Association Annual meeting (March 12, 2004).
2004-2007	Editorial Board, <u>International Journal of Electronic Government Research</u>
2003	CRITO Associate, UCI, Center for Research on Information Technology and Organizations

- 2003 Chair of panel and discussant on panel entitled "Service Delivery, Communication Patterns and Managerial Reform at the Local Level" at Western Political Science Association annual meeting (March 27-30, 2003).
- 2002 Urban Politics Section Head, Western Political Science Association, organized five panels for annual meeting (March 22-24, 2002).
- 2001 Chair of panel entitled "Perspectives on Public Management" at Western Political Science Association annual meeting (March 17, 2001).
- 2000 Chair of panel and discussant on panel entitled "Innovations in Quantitative Methods" at Western Political Science Association annual meeting (March 25, 2000).
- 2000 Formally interacted on the internet with MPA students at University of Texas at Tyler in the Information Systems in Public Administration course (PADM 5331-81) the week they read my chapter on "The Challenge of Teaching Information Technology in Public Administration Graduate Programs" ( January 23 – 25, 2000).
- 2000 Scientific committee for the University of Liege, Belgium to choose which submitted abstracts shall be delivered as papers at the May 2000 colloquium "Which Public Administration in the Information Society?"
- 1999 Chair of panel entitled "Current Issues in Public Management" at Western Political Science Association annual meeting (March 26, 1999)
- 1998-2001 Editorial Board, Journal of Public Affairs Education.
- 1998 Invited Presenter on panel entitled "Life After Public Theory" at Smith College (March 30, 1998).
- 1998 Discussant on panel entitled "Theories of Public Policy" at Western Political Science Association annual meeting (March 19, 1998).
- 1997 Chair of panel entitled "Ensuring Accountability in a Time of Devolution: Innovative Alternatives to Meet New Challenges" at the Western Political Science Association's annual meeting (March 16, 1997).
- 1996 Chair of panel entitled "Models of Political Choice" at the American Political Science Association's annual meeting (August 31, 1996).
- 1996 Discussant of panel entitled "Bureaucratic Discretion, Cyberspace Pluralism and Issues of Methodological Innovation" at the American Political Science Associations annual meeting

(August 31, 1996).

- 1996 Chair of panel entitled “Party Politics and Political Relations in California” at the Edmund G. “Pat” Brown Institute of Public Affairs conference “Creative Building for California’s Future: the “Pat” Brown Years, 1959 - 1967” (November 13, 1996).
- 1995-97 American Political Science Association's Women's Caucus Committee on Assessing the Progress of Women in the Discipline.
- 1995-97 Editorial Board, Information Infrastructure and Policy.
- 1995 Rated grant proposals for the Woodrow Wilson Women's Studies Ph.D. Dissertation Fellowship.
- 1995 Chair and Discussant at panel entitled “Local Public Policies” at the Western Political Science Association's annual meeting (March 18, 1995).
- 1994 CSUF's Faculty Exchange with Fudan University, Shanghai, China.
- 1994 Rated grant proposals for the Woodrow Wilson Women's Studies PhD. Dissertation Fellowships.
- 1994 Discussant on panel entitled “Administration in an Intergovernmental Setting” at the Western Political Science Association's annual meeting (March 11, 1994).
- 1994 Chair of panel on “Death and Dying” at the Western political Science Association's annual meeting (March 11, 1994).
- 1993 Rated grant proposals for the Woodrow Wilson Women's Studies PhD. Dissertation Fellowships.
- 1990-1994 Editorial Board, Informatization and the Public Sector
- 1990-1993 Editorial Board, Western Political Quarterly - Political Research Quarterly
- 1993 Chair of panel entitled “Administrative Behavior and Policy” at the Western Political Science Association's annual meeting (March 20, 1993).
- 1992 Chair and Discussant of panel entitled “Public Policy in Local Government” at the Western Political Science Association's annual meeting (March 20, 1992).
- 1989 Host Committee Member and Presenter “Constitutional Reform of the Presidency” at the 20th Annual Center for the Study of the Presidency's Leadership Conference (October 28, 1989).
- 1985-91 Editorial Board, Information and Management: International Journal of Information Systems Applications

- 1987-89 Member, Western Political Science Association's Committee on Constitution and Bylaws.
- 1988 Chair of panel entitled "Applications and Adaptations of Social Science Methods to Meet the Needs of Policy Analysis and Evaluation Research" at the Western Political Science Association's annual meeting (March 10, 1988).
- 1987 Discussant on panel entitled "Politicians and Bureaucrats Revisited" at the American Political Science Association's annual meeting (September 3, 1987).
- 1987 Chair of panel entitled "Public Management" at the Western Political Science Association's annual meeting (March 26, 1987).
- 1986 Chair of panel entitled "Some Applications of Artificial Intelligence and Simulation Techniques" at the American Political Science Association's annual meeting (August 21, 1986).
- 1986 Discussant on panel entitled "Power and Administration in an Urban Environment" at the American Political Science Association's annual meeting (August 20, 1986).
- 1986 Discussant on panel entitled "Networking and Upward Mobility" at the American Society for Public Administration's annual meeting (April 14, 1986).
- 1986 Discussant on panel entitled "Does Organizational Learning Increase with Interactive Information Systems?" at the Western Political Science Association's annual meeting (March 22, 1986).
- 1983-85 Member, NASPAA (National Association of Schools of Public Affairs and Administration) Ad Hoc Committee on Computer Curriculum.
- 1985 Chaired panel entitled "Public Organizations and Environmental Change" at the American Political Science Association's annual meeting (August 30, 1985).
- 1985 Chair of panel entitled "Organizations and Public Policy" at the Western Political Science Association's annual meeting (March 29, 1985).
- 1984 Presentation on "Objectives and Concepts in Computer Education for Public Managers" at the National Association of Schools of Public Affairs and Administration's annual meeting (November 2, 1984).
- 1984 Discussant on panel entitled "Computers and the Discipline of Political Science" at the American Political Science Association's annual meeting (August 31, 1984).
- 1984 Chair of panel entitled "Transitions: Political Effects of New Directions in Public Policy" at the Western Political Science Association's annual meeting (April 14, 1984).

- 1980-84 Editorial Board, Systems, Objectives, Solutions.
- 1983 Chair of panel entitled “Guideline Application: Filtering Through Layers of Government” at the Western Social Science Association's annual meeting (April 29, 1983).
- 1982-83 Member, Western Political Science Association's Pi Sigma Alpha Award Committee.
- 1983 Chair of panel entitled “Contextual Effects on Political Behavior” at the Western Political Science Association's annual meeting (March 25, 1983).
- 1982 Discussant on panel entitled “Devolution, Co-production, Privatization and the New Federalism” at the Western Political Science Association's annual meeting (March 26, 1982).
- 1982 “The Management of Information Systems.” Invited talk at Pomona College (February 5, 1982).
- 1981 “The Management of Local Government Automated Applications.” Invited talk at the University of Southern California (March 30, 1981).
- 1981 Discussant on panel entitled “U.S. Supreme Court: Emerging Rules and New Bargains” at the Western Political Science Association's annual meeting (March 27, 1981).
- 1980 “A Future Cities Survey Research Design for Policy Analysis.” Invited talk at the Annenberg School of Communications, University of Southern California (December 16, 1980).
- 1980 “Computer Implementation and the Role of Management.” Invited talk at the Jet Propulsion Lab, California Institute of Technology (May 9, 1980).
- 1979 “The Management of Information Systems.” Invited talk at SUNY, Binghamton (April 10, 1979).
- 1979 “Technology: The New Municipal Reform.” Invited talk at Texas A & M (February 23, 1979).
- 1975 Expert Witness on sex differences and occupational patterns of men and women in U.S. vs. United Airlines, presenting dissertation findings.
- Continuing Reviewed articles for American Political Science Review; American Journal of Political Science; Western Political Quarterly; Urban Interest; Polity; Systems, Objectives, Solutions; Public Administration Review; Information and Management; Justice System Journal; Social Science Computer Review; Informatization and the Public Sector, Psychological Reports: Perceptual & Motor Skills; and International Journal of Electronic Government Research.

Reviewed books for John Wiley & Sons, Inc., Wadsworth, Harper and Row, St. Martin's Press,

Brooks/Cole, Harcourt Brace, Longman and Sage.  
Reviewed grant proposals for National Science Foundation and Woodrow Wilson Fellowships.

### PROFESSIONAL AFFILIATIONS

American Political Science Association  
Western Political Science Association  
American Society for Public Administration

### ADDITIONAL EDUCATION

- 1985          Princeton University, Project '87 Faculty Course on the Constitution by Walter Murphy  
1980          NSF Chautauqua course on Elections by Arthur Miller (SRC)  
1979          Stanford University, "Technology in America", Faculty Renewal Program

### CONSULTING

- 1997          Advised the La Jolla Institute on a survey of Southern California Business Leader on the needs, issues and demands facing them.  
1981          Evaluating the 1978 Civil Service Reform Act for Federal Office of Personnel Management.  
1980          Longitudinal Study of Computer Technology and Impacts in Cities (NSF grant).

### UNIVERSITY SERVICE

- 2005-2006    Division Personnel Committee, Alternate  
2004-2005    Public Administration Committee  
                  Division Personnel Committee, Chair  
  
2003-2004    On Sabbatical in Fall  
                  Public Administration Committee  
  
2002-2003    Public Administration Committee  
                  HSS College Awards + Scholarships Committee  
  
2001-2002    Public Administration Committee  
                  Faculty Search Committee – Public Administration  
                  HSS College Awards + Scholarships Committee  
                  Division Summer School questionnaire Design

- 2000-2001 Public Administration Committee  
Faculty Search Committee – Public Law  
Division Executive Committee  
University GE Committee
- 1999-2000 Alternate to Division Personnel Committee  
Public Administration Committee
- 1998-99 University Academic Honors Board, Chair  
Public Administration Committee  
Faculty Search Committee  
Political Science Executive Committee
- 1997-98 Political Science Speakers Committee  
University Academic Honors Board, Chair  
Public Administration Committee  
University Work Group on Historical and Cultural Foundations
- 1996-97 Fall, 1996, On Sabbatical
- 1995-96 University Academic Standards Committee, Chair  
Curriculum Committee  
Master's in Political Science Committee  
Women's Softball Honorary Coach
- 1994-1995 University Academic Standards Committee  
Chair, Center for Governmental Studies Board  
Chair, Data Committee for Program Performance Review  
Gave a Communication Workshop For University Leadership Institute
- 1993-1994 Division Personnel Committee, Chair  
University Mentor
- 1992-1993 Public Administration Committee  
University Mentor
- 1991-1992 Center for Governmental Studies Board  
Public Administration Committee  
Chair, Political Science Personnel Committee  
Student Evaluation Form Committee  
University Mentor

- 1990-1991    Public Administration Committee  
Center for Governmental Studies Board  
Political Science Faculty Search Committee
- 1989-1990    Political Science Executive Committee  
Political Science Public Administration Committee
- 1988-89        Fall, 1988, On Sabbatical  
University Faculty Affairs Committee  
Political Science Faculty Search Committee  
University Writing Exam Reader and Table Leader
- 1987-88        Co-ordinator of Masters in Public Administration Program  
Chair, Public Administration Committee
- 1986-87        Co-ordinator of Masters in Public Administration Program  
Chair, Public Administration Committee  
Political Science Personnel Committee  
Humanities and Social Science School Committee for Research in Social Sciences  
University Long Range Planning and Priorities Committee  
University Writing Exam Reader and Table Leader  
H&SS School Computer Lottery Committee
- 1985-86        Co-ordinator of Masters in Public Administration Program  
Chair, Public Administration Committee  
University Priorities Committee  
Humanities and Social Science School Committee for Research in Social Sciences  
University Faculty Mentor  
Political Science Student Activities Committee  
University Writing Exam Reader  
Chair, Political Science Search Committee for New Faculty
- 1984-85        Co-ordinator of Masters in Public Administration Program  
Chair, Public Administration Committee  
Political Science Student Activities Committee  
University Computing Affairs Committee  
University Faculty Mentor  
University Writing Exam Reader  
University Exploratory Committee on Research Institute  
Chair of two Public Administration Personnel Committees  
Associated Women in Science - University Chapter

- Chair, Political Science Search Committee for New Faculty
- 1983-84 Chair, Master's in Political Science Program  
Co-ordinator of Master's in Political Science Program  
Political Science Student Activities Committee  
University Writing Exam Reader  
Public Administration Committee  
University Faculty Mentor
- 1982-83 Political Science Executive Committee  
Co-ordinator of Master's in Political Science Program  
Chair, Master's in Political Science Committee  
Chair, University Research Committee  
Public Administration Committee  
Political Science Student Activities Committee  
University Writing Exam Reader  
President Scholar's Lecture
- 1981-82 Co-ordinator of Master's in Political Science Program  
Chair, Master's in Political Science Committee  
Alternate to Political Science Research Committee  
University Research Committee
- 1980-81 Political Science Research Committee
- 1979-80 Chair, Political Science Curriculum Committee  
University Graduation Committee
- 1978-79 Political Science Executive Committee  
Political Science Research Committee  
University Board on Activities Involving Human Subjects
- 1977-78 Political Science Executive Committee

#### RELATED COMMUNITY SERVICE

- 2000 Interviewed and cited by O.C. Register reporter Nancy Luna on the 2000 Presidential vote controversy and whether statistics can help us know who really won, December 1, 2000.
- 1997 Interviewed and cited by L.A. Times reporter Bob Rosenbledt (OC Bureau) on controversy over US census using a sample survey to increase response rate May 18, 1977, page one.
- 1995 Advised the City of Fullerton's Maintenance Service Department on a citizen survey.

- 1993        Advised the City of Fullerton's Maintenance Services Department on 3 surveys.
- 1987        Advised the City of Brea on a survey of cable use.
- 1986        Election Inspector, Los Angeles County and City of Long Beach.
- 1985        Witness for the Orange County Grand Jury on supervisors' salaries and benefits.
- 1984        Judge, Southern California Junior Women's Clubs' International Projects.
- 1984        Advised State Senator Ollie Speraw's office on the validity of a study of Orange County citizens.
- 1983-84     Policy Board of Institute for Housing Policy (non-profit.)
- 1983        Moderator of election night show on California Politics for the cable stations of Fullerton, Anaheim and Brea.
- 1983        Reviewed studies for Fair Housing Council of Orange County.
- 1983        Orange County Housing Coalition-consultant on low cost housing ordinance evaluation. Held press conference and segment appeared on NBC news.
- 1982        Election night commentator, Brea cable TV.
- 1982        Advised the Daily News Tribune (Fullerton, CA daily newspaper) on voting statistics in the municipal elections.
- 1980        Op-ed article in the Press-Telegram (Long Beach, CA daily newspaper) on jury duty.

## REFERENCES

Alan Saltzstein, Professor and Division Chair of Politics, Administration & Justice,  
California State University, Fullerton, Fullerton, CA 92834-6848

Kenneth L. Kraemer, Professor, Graduate School of Management; Director, CRITO, U.C.  
Irvine, Irvine, CA 92697-4650

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